



# Are you ready to travel?

#staysafe

Feel safe and in control of your health when travelling with us. Ensure to abide to the specific rules and regulation as shared below to limit the spread of COVID-19.

**Please arrive at the airport at least 4 hours prior to departure.**

#### **Before arriving at the airport**

- Do you have a fever, cough, sore throat, runny nose or experiencing shortness of breath?
- Have you been in contact with a person who tested positive for COVID-19?

*Note; it is a mandatory requirement to complete the Health Self-Assessment Form 24 hours prior to travelling with Air Seychelles.*

## Your well-being is our Safety!

#### **Upon arrival at the airport**

It is a mandatory requirement for each passenger entering the airport terminal to wear their own mask and primarily undergo a temperature check before proceeding to the check-in counters. Exemption for wearing a face mask can be made in specific instances, such as for medical reason of which passengers must produce the relevant document as proof. Exemption can also be made for children below 6 years old.

#### **Check-in for your trip**

Passengers are advised to maintain physical distancing of 1.5metres between each other when waiting in the check-in line. Passengers must adhere to the distancing demarcated floor signs when handing over the necessary documents to the guest service agent at the check-in counter.

As a preventive measure against the spread of COVID-19, the airline has introduced a new seating plan. Passengers will need to maintain their allocated seats upon check-in at all times with no further request to change seats in-flight.

The airline will try its best to allocate family members and individuals travelling together from the same household seats next to each other.

#### **Departure lounge**

In addition to maintaining physical distancing, passengers will be required to observe the following measures when proceeding to the departure lounge:

- **Hand hygiene** - Wash hands with water and soap or use an alcohol based hand sanitizing solution.
- **Respiratory etiquette** - Ensure face mask is being worn at all times. Cover the mouth and nose with a paper towel cover or a flexed elbow when sneezing or coughing, even when wearing the mask.
- **Surfaces** - Limit direct contact (touch) with any surfaces in the airport as much as possible.

#### **Your safety our priority**

The entire Air Seychelles jet fleet of A320neo are equipped with HEPA filters. These filters are very effective at trapping microscopic particles as small as bacteria, viruses and fungi at 99.97% removal of efficiency rating.

#### **We care**

All aircraft are disinfected and cleaned. Travel in comfort, we care about your health and safety!



## Boarding

Passengers will be advised to board the aircraft by rows, in a specific numerical order, as per their assigned seat.

Each passenger will undergo one temperature screening at the aircraft door prior to final boarding approval is given.

To avoid physical contact with the cabin crew members, passengers must only display their boarding passes to the cabin crew team for verification when boarding the aircraft.

In adopting good hygiene protocols, passengers will be directed to use sanitizers readily made available before allocating their seats.

Passengers will also need to handle and stow their own hand luggage in the overhead compartments.

Passengers who do not adhere to the preventive measures can be refused access to board the aircraft cabin, or may be asked to disembark the aircraft before the aircraft doors are closed.

Passengers may be subject to additional actions as determined by the airline and the local authorities at the departure airport.

## Onboard

To ensure the comfort and wellbeing of the passengers and to limit the contact between crew members, Air Seychelles is offering a reduced food and beverage service on all flights.

Meals and drinks will be pre-packed and sealed when possible to mitigate close contact between passengers and crew members. Passengers will be allowed to remove their mask for consumption of food and beverage throughout the flight.

Immigration and Health cards will be made readily available in the seat pocket.

Crew members will wear masks at all times once onboard the aircraft and protective equipment will be used when necessary.

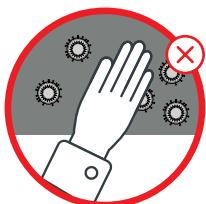
## Landing & Disembarkation

Prior to landing, Cabin Crew members will pass through the cabin to collect any general waste.

Passengers must refrain from making any physical contact with the crew member and delicately dispose their waste into the container provided.

Upon landing, passengers will need to adhere to the disembarkation instructions as advised by the cabin crew and observe the health and safety measures set by the authorities at the country of destination.

## Prevention Tips



Avoid direct contact with surfaces



Avoid touching your face



Don't use your hands if sneezing or coughing



Wear a mask when at the airport and onboard the aircraft



Contact one of our Cabin Crew if you are not well



Wash your hands as often as possible



Use an alcohol-based hand sanitiser

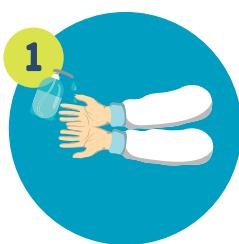


Cover your mouth with a bent elbow when sneezing or coughing



## How to wear a mask...

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Clean your hands with soap and water or hand sanitizer



Hold the mask by the ear loops and place a loop around each ear



Mold or pinch the stiff edge to the shape of your nose



Pull the bottom of the mask over your mouth and chin



Avoid touching the front of the mask when wearing