



Are you ready to travel?

#staysafe

Pre-departure

Guests travelling from Seychelles to Almaty International Airport (ALA)

Entry to Kazakhstan is only permitted for nationals of Kazakhstan, residents of Kazakhstan (may enter once every 30 days), the spouse, parents, children of nationals/residents of Kazakhstan (may enter once every 30 days), diplomatic passport holders and their families, passengers traveling as students with an invitation letter from an educational institution of Kazakhstan, nationals of Belarus, Egypt, Georgia, Germany, South Korea, Kyrgyzstan, Maldives, Russia, Sri Lanka, Tajikistan, Turkey, Ukraine, United Arab Emirates and Uzbekistan and people with Kazakhstan visa as well as passengers traveling on business approved by Deputy Prime Minister of Kazakhstan.

At the moment, passengers arriving from India will not be allowed entry to Kazakhstan despite being included in the above list. All travellers must produce a PCR test taken not more than 72 hours before departure and present the test result certificate at check in. Citizens and residents of Kazakhstan who have been vaccinated against COVID-19 in Kazakhstan and children under the age of 5 accompanied by someone with a negative PCR test certificate are exempted from the COVID-19 PCR test.

Ensure to print out or save a digital copy of your entry clearance (preferably both). Please check the requirements before you travel as the travel regulations change frequently.

Onboard

- Passengers will be advised to board the aircraft by rows, in a specific numerical order, as per their assigned seat.
- Each passenger will undergo one temperature screening at the aircraft door before final boarding approval is given.
- Masks will be required for everyone (6 years and above).
- Blankets and pillows will be available.
- Streaming in-flight entertainment will be available on your own device.
- Meal service from SEZ-ALA is a hot meal after take-off and sandwiches before landing.
- Meal service from ALA-SEZ is a hot breakfast upon departure, and a hot meal before arrival.
- Complimentary alcohol and hot drinks will be served.

Arrival in Almaty

- Upon landing, passengers will need to observe the health and safety measures set by the authorities.
- Must present a completed health questionnaire and a negative COVID-19 PCR test result (if not exempted).
- Passengers are subject to medical screening and isolation.
- Face masks are mandatory.
- Observe social distancing of 2 metres and COVID-19 safety rules.

Measures taken

- Disinfecting surfaces after every flight.
- The cleaning process includes a wipe down of surfaces and areas such as windows, tray tables, armrests, seats, air vents and overhead lockers in the cabin, lavatories, galleys and crew rest areas.