

# Our Product



Flying the Creole Spirit



## **OUR BUSINESS**



Air Seychelles was established in 1978 and began long-haul operations in 1983. As the national airline of the Republic of Seychelles, Air Seychelles is a pillar of tourism, the island nation's strongest and growing economic sector.



## **OUR FLEET**



In March 2020, Air Seychelles took delivery of its second A320neo aircraft. The airline now operates the youngest fleet of A320neo aircraft on its regional services to Johannesburg, Mauritius, Mumbai and Tel Aviv.

On its domestic network, the airline owns and operates five DHC6-400 aircraft and offers over 350 weekly scheduled services between Mahé and Praslin, as well as charter flights to other islands within the Seychelles archipelago. Air Seychelles also offers a 30 minute scenic flight product on a daily basis providing guests a bird's eye view of the Seychelles inner islands. The scenic flight can be booked up to 24 hours prior to departure.



### Airbus A320-200neo

Aircraft: 2 Length: **37.57m** Wingspan: **34.09m** Passenger capacity: **168** 

Cruising speed: **840km/h**Cruising altitude: **37,000ft** 



### **Dhc-6 Twin Otter-400 Series**

Aircraft: 5 Length: 15.80m Wingspan: 19.80m Passenger capacity: 19 Cruising speed: 260km/h Cruising altitude: 10,000ft

airseychelles.com airseychelles.com

## INTERNATIONAL NETWORK

Air Seychelles offers international flights to Johannesburg, Mauritius, Mumbai and Tel Aviv.

Air Seychelles has active codeshare agreements with 4 airlines; Air India, Alitalia, Etihad Airways, and South African Airways offering connections to more than 36 destinations across the world.







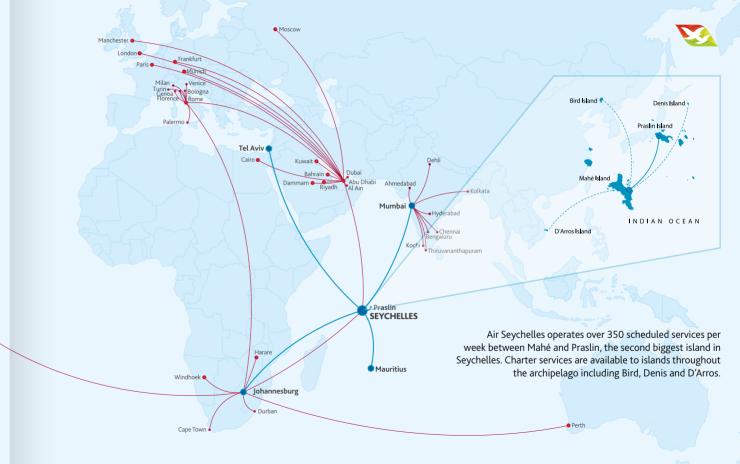




### MAP KEY

Air Seychelles FlightsAir Seychelles Chartered/Seasonal Flights

----- Codeshare Flights



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## THE SEYCHELLES

An archipelago scattered across the Indian Ocean, the Seychelles' 115 islands of colourful coral reefs, picturesque beaches, lush nature reserves and rare animals like the giant Aldabra tortoise has fascinated travellers for centuries.

The main island Mahé, famous for its Beau Vallon beach mostly frequented by tourists, is also home of the bustling capital of Victoria. Nature lovers looking to explore the spectacular array of flora and fauna can make the most of Vallée de Mai, a Unesco World Heritage Site located on the second most populated island of Seychelles, Praslin. For those looking for complete relaxation, La Digue island known for its tranquility is the place to be.





## **A320neo**Business Class

- 12 Business Class seats in a 2 2 configuration with 38 inch seat pitch and 10inch recline.
- Three way headrest for the perfect neck support.
- Individual high-speed USB port and power outlets located in the middle armrest for easy access and for quick charging of personal devices.
- Auto release meal and cocktail trays.
- Gourmet cuisine with menus carefully selected to offer a blend of traditional Creole and international flavors.
- · Selection of fine wines and liqueurs.
- seyStream in-flight entertainment platform including movies, TV shows and games on guests personal devices.





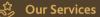
## A320neo Economy Class

- 156 Economy Class seats in a 3-3 configuration with a 29 30 inch seat pitch.
- Built-in USB port located at the right hand side of the seat for all guests and underneath the seat for first row guests for charging personal device.
- 180° armrest.
- High literature pocket with in-flight magazine 'Silhouette'.
- seyStream in-flight entertainment platform including movies, TV shows and games on guests personal devices.
- Delicious meals with a choice of up to three main courses.



The premium lounge located on the first floor, in the departure terminal of the Seychelles International Airport has been named Salon Vallée de Mai, after UNESCO's protected nature reserve located on the second most populated island of Seychelles, Praslin.

With an air of quiet elegance reflecting the unique beauty of the Seychelles islands, the array of available facilities in the lounge will definitely offer you a memorably relaxing pre-flight experience.



- A selection of delectable canapés including hot and cold beverages.
- Complimentary Wi-Fi and Cable TV.
- Baggage storage area.
- Shower facilities plus other amenities
- Baby changing facilities



## O Departure Lounge - Airside



3 hours prior to departure & during transit

For more information, scan the QR Code







The Air Seychelles VIP Lounge, discretely located adjacent to the main terminal, provides an exclusive experience for guests travelling on both chartered aircraft and scheduled commercial flights.

We take care of your arrival, transit or departure arrangements while you enjoy the comfort of our stylish lounges decorated in vibrant colours reflecting the Seychelles islands.



### Our Services

- Meet and greet at the aircraft by the Lounge Agents.
- In-house immigration, customs and security facilities.
- Porterage service assistance.
- Wide selection of food and beverages.
- Complimentary Wi-Fi and Cable TV.
- Vegetarian meal or special dietary meals on request.
- Dedicated shower facilities with amenities.
- Airside transfer to domestic charter flights.



## Airside



3 hours prior upon departure & during transit 2 hours after arrival

For more information, scan the QR Code





## **FAST***TRACK*

Beat the queues at the Seychelles International Airport with our **FAST***TRACK* Service.

### **Our Services**

- Meet and greet at the arrival lounge by our representative, who will escort you throughout the entire arrival process.
- Handing over of the **FAST**TRACK invitation card.
- · Priority lane to the immigration counters.
- Direction to the baggage carousel, customs and airport exit area.

Book **FAST***TRACK* with porterage service, for additional support with the collection and transfer of your baggage.

The **FAST**TRACK pass can be purchased by passengers travelling on any airline landing at the Seychelles International Airport as their final destination.





All Air Seychelles international flights offers onboard in-flight streaming entertainment. To connect to the wireless platform guests will need to bring along their smartphone, tablet, laptop, and headphones to enjoy the variety of content available on 'seyStream'.

### seyStream Content

- Movies
- TV Shows
- · Kids Entertainment
- 3D Interactive Moving Map
- Local and International Music

### To connect

- 1. Set your device on flight mode.
- 2. Enable the Wi-Fi icon on your device.
- 3. Open your preferred browser.
- 4. Sit back and enjoy.

\*If seyStream page does not automatically appear in your browser after following the instructions above simply enter *airfi.aero* into your preferred browser.



<sup>\*</sup>Airport security and customs policies are still applicable.



Air Seychelles offers over 20 domestic flights per day between Mahé and Praslin. Along the short 15 minute flight, guests can enjoy a bird's-eye view of the Seychelles' beautiful inner islands.

The airline also offers a 30 minute scenic flight product to guests looking to experience panoramic views of the northern and southern part of Mahé at low altitude. This service can be booked within 24hours prior to departure.





## **USEFUL CONTACTS**



Air Seychelles has sales representation in every market in which the airline operates. Each market is managed by a General Sales Agent (GSA).

Johannesburg (Border Air)

+27 11 326 4440 isla@border-air.co.za

### Mauritius (Rogers Aviation)

The Gardens Bagatelle Office Park

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### Mumbai (Jet Air)

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### Tel Aviv (Tal Aviation LTD)

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offices in Seychelles. One office is based on the main island of Mahé, in the Quadrant building in Victoria, and the second office is on Praslin, at the domestic airport. The airline also has a Ticketing Counter at the Domestic Terminal of the Seychelles International Airport.

Air Seychelles has two sales

### Mahé Sales Office

General Sales & Inquiries Office The Quadrant Victoria, Mahé, Seychelles +248 439 1000 salesandreservation@airseychelles.com

#### Praslin Sales Office

Iles de Palm Airport Grand Anse, Praslin, Seychelles +248 439 1477 +248 439 1478

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Air Seychelles has cargo representation in every market in which the airline operates. Each market is managed by a General Sales Agent (GSA)

#### Mauritius

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### India

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Iohannesburg

### Tel Aviv

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